Turnaround (processing) time:

Testing takes up to ten working days for most tests/services as long as the sample yields a good result on the first try, which typically they do.

Please note that batches finish on different days, so you may receive the report for one dog more than once as various tests are completed and added to the document.

Once you have received all results for a dog, you are welcome to contact us for explanations if needed.

Exceptions to the ten working days turnaround are as follows:

Profile and Parentage – from two to four weeks
Breed Testing – around four weeks