Q Are oral cheek swabs as good as a blood sample?
A It is the same DNA collected by both means. We have found no difference in using either sample type.

Q How soon after birth can I DNA test my animal?
A Since DNA is the same from birth, you may take the sample as soon as you are comfortable putting the swab into the mouth. We recommend isolating the animal(s) to be sampled for one hour to prevent cross-contamination of DNA.

Q Do I have to use both swabs?
A Please use both swabs for one animal for any number of tests for that animal.

Q I paid for the DNA testing. Why can’t I be told the results?
A VetGen confidentiality is formed with those indicated under “RESULTS GO TO” on the submission form that comes into the lab with the DNA sample. If the kit was sent or given to someone else, they must include your name, phone, fax or email for our confidentiality to be extended. Even being listed as “Owner” of the animal does not extend confidentiality.

Q I don’t see my breed listed. Do you do disease testing for my breed?
A All VetGen disease testing is breed specific. As soon as a new test becomes available it is included for that breed.

Q We have just adopted a dog from the shelter. Can VetGen do a DNA test to see what breed or breeds it is?
A See mixed breed dog, purebred dog or hybrid dog at the CANINE – information by breed button.